



CORPORATE MISSION STATEMENT

Our objective is to provide a safe workplace for our employees where:

- ✚ Our efforts will benefit society by providing services for the maintenance, improvement, or better understanding of:
 - the quality of the environment.
 - the state of public health.
 - efficiency/productivity of engineering/industrial processes which are considered to yield a net benefit to the quality-of-life or the quality of the environment.
- ✚ Employees are free from pressures that affect product quality.
- ✚ Employees may be as free from job security uncertainties as is possible in the environmental/analytical service marketplace.
- ✚ Employees may realize their potential as workers, learn and be challenged, and take pride in their contribution to our group effort.
- ✚ Employees can expect to be treated fairly and without harassment or discrimination.

In realizing this objective the following strategies are considered necessary:

- ✚ A working program for producing product quality commensurate with client requirements must be functioning and under ongoing scrutiny to insure that the client is adequately served and to assure that quality efforts are directed towards objectives for maximum return in quality improvement.



- ✚ Open communication between all staff members including management must be encouraged to make maximum use of a unified- team approach to operations.
- ✚ Our role as an INDEPENDENT laboratory must be protected through a diversified client base and by avoiding outside entanglements beyond the normal client/laboratory relationship.
- ✚ When the interests of any individual conflicts with the interest of the group, then every effort will be made to resolve that conflict with a minimum of individual sacrifice. However, under no circumstances will policy be such that the group's best interests are compromised for the benefit of the individual.
- ✚ The client is the ultimate authority concerning our worthiness as a service supplier. Production objectives shall focus on producing the maximum through-put of work meeting established quality criteria as is possible. The turn-around-time for work is to be the shortest possible without sacrificing safety and quality objectives.