



Statement of Qualifications

New England Testing Laboratory, Inc
1254 Douglas Avenue
North Providence, Rhode Island 02904



Welcome to New England Testing Laboratory

New England Testing Laboratory recognizes its critical role in providing the reliable and defensible information engineering and regulatory professionals need to make informed technical judgments and appropriate policy decisions. The management of New England Testing Laboratory further recognizes that our undivided commitment to quality is fundamental to our remaining a viable, competitive force in the analytical services market. Quality assurance and product reliability have been, and will remain, the focal point of our management strategy and operations.

We specialize in providing services to customers who are “in the public eye” and require professional, organized reports as well as complete records for regulatory compliance. We also work with several national and local environmental engineering firms. We are sensitive to the impact that quality of laboratory services has on the reputation of our clients

We owe our success to our emphasis on cooperative partnership with our clients. When a member of your engineering staff needs to discuss results or needs a fast quotation, our technical staff will be on-call for support. **No phone-mail maze. No missed deadlines.** When you require special turnaround times, we will meet your requirements without abusive surcharges. We can tailor our reporting format — hardcopy and/or electronic deliverables — to your specifications. In short, we are flexible and attentive to client and project-specific needs.

In addition, we provide sample shuttles with required bottles, preservatives, labels, custody records, etc. To make dealing with a Providence-based laboratory convenient for you, we will include a pre-paid FEDEX bill-of-lading with our sample shuttles or, if you prefer, we will have our courier pick up the samples from your designated site. We promise to make working with New England Testing Laboratory a pleasant surprise relative to completeness of reports, turnaround times, prices, and ease of using our services.



General

New England Testing Laboratory, Inc. (NETLAB) is located at 1254 Douglas Avenue in North Providence, Rhode Island. The company has been in business since 1957 and is a qualified Small Business Concern. NETLAB provides complete environmental analytical services to the environmental engineering community, private industry, and state and federal regulatory agencies. NETLAB performs analyses on the full range of environmental matrices in strict accordance with EPA Methods, and focuses its services to provide reliable results and complete, defensible records.

NETLAB provides clients with shuttles for collection and delivery of samples to the laboratory. Shuttles are complete with appropriately prepared containers, preservatives, custody forms, labels, ice packs, etc. NETLAB also provides for delivery of samples to the laboratory through a courier or prepaid overnight delivery service.

Other ancillary services include consultation in developing analytical plans and proposals, and data interpretation. Prompt access to NETLAB management and technical staff for problem resolution, quotations, job status information, and general technical interchange is an integral part of NETLAB's service philosophy.

Licensing, Certification, and Proficiency Testing

NETLAB participates in the National Environmental Laboratory Approval Program (NELAP) primarily through the State of New York's NYLAP office and secondarily through the State of New Hampshire's NHDES office. Under this program, NETLAB participates in — and has demonstrated satisfactory compliance for — all phases of environmental laboratory evaluation, including lab inspections, quality assurance records review, and proficiency testing.

Many states do not participate in the NELAP program. NETLAB also participates in additional certification programs in certain of these states, including Rhode Island, Massachusetts, Connecticut and Maine. NETLAB obtains these additional certifications as needed. Many states use a system of reciprocity in their oversight efforts — that is, they recognize the certification programs executed by other states.



At present, most state certification programs pertain only to drinking water and wastewater analyses. If you are uncertain about state certification issues, please call NETLAB and speak with the Laboratory Director.

EPA's NPDES program also conducts proficiency evaluations through the Discharge Monitoring Requirements (DMR) for permit holders. Because NETLAB performs testing for several NPDES permit holders, we participate in these evaluations.

Finally, many client companies conduct in-house laboratory approval programs. These clients, typically waste management companies, oil and chemical companies, and military concerns, employ a variety of proficiency evaluations, lab inspections, and other qualification criteria in their evaluation efforts.

Experience

NETLAB has operated as an independent analytical laboratory for over thirty-five years. The scope of our experience includes a wide range of environmental analytical support efforts, including:

- RCRA facility permit monitoring requirements for several petroleum refineries and chemical companies, as well as for engineering firms involved in compliance oversight for these concerns.
- Analytical monitoring projects related to characterization of non-regulated hazardous waste sites. NETLAB provides analytical data packages in compliance with EPA's CLP SOW to engineering firms executing primary site characterization responsibilities.
- Analytical support for engineering firms performing general site assessments.
- Analytical process monitoring for established and emerging waste treatment and site remediation process technologies, including bioremediation, thermal desorption, gas phase and liquid extraction, absorption, and stabilization.
- Compliance monitoring for NPDES permit holders as well as subordinate facilities discharging into publicly owned treatment works (POTWs). Clients include private industries, power plants, and POTWs.
- General environmental analytical support for several US DOD facilities. Support efforts include drinking water monitoring, groundwater quality monitoring, soil contamination investigations, waste characterization, and wastewater monitoring.



- General waste characterization and waste profile preparation for industrial generators as well as treatment, storage, and disposal facilities.
- Public drinking water analysis for municipal drinking water supplies
- Analytical support for manufactured gas plant remediation operations

Although our respect for client confidentiality prohibits general distribution of “Sample Client” lists, references are available for prospective clients to use in reviewing the level of effort and capability NETLAB has demonstrated in various analytical projects.

Quality Assurance

The NETLAB quality assurance (QA) program is a system of policies, procedures, and documentation, the purpose of which is to assure that our analytical services product meets a defined standard of quality on an ongoing basis, and that attainment of that standard of quality can be demonstrated through a thorough evaluation process as well as through complete quality and process records. The term “quality assurance” refers to an active, integrated program for generating reliable, defensible analytical data with known confidence limits.

The details of NETLAB’s NELAP compliant QA program are documented in a copyrighted QA manual. This document is available to the regulatory and engineering communities to use in their efforts to evaluate the scope of NETLAB’s program. We will provide a hard copy of the manual at your request or you may view it on our website.

Reporting

NETLAB provides a variety of report formats to meet client-specific requirements. The most common are listed below.

- Full EPA CLP Data Package. Generally, this format is provided when specified by legal requirements, usually in cases involving non-regulated hazardous waste sites.
- Complete report of analytical results. This format is most common. It includes detailed method citations, quality control data, analytical results, and custody records.
- Certificate of Analysis. This format is provided in cases where the client requires a “results only” format. This format is frequently used when extremely short turnaround times are required.



- Custom formats for specific projects are common.
- We also provide analytical data in electronic spreadsheet form to specification.
- Many clients take advantage of our secure web server for report and EDD delivery and management.

Laboratory Operations Management

Accessibility of management to clients is a key component of NETLAB's operations philosophy. The laboratory is divided into four departments:

- Organics
- General Chemistry
- Microbiology/Aquatic Toxicology
- Metals

Each department has a focused technical manager. These discipline managers report both to the Laboratory Manager and the General Manager. The General Manager reports to the Corporate President. The following page presents key staff members.



Key Staff Members

- **Mr. Richard Warila**, Laboratory Director/ General Manager (B.S., Rhode Island College, 1994) with 13 years experience in the environmental testing sector including management, quality control and instrument analysis
- **Ms. Jodi Lyons**, Quality Officer/Laboratory Manager, (B.S., University of Rhode Island, 1994, M.S., 1996) with 10 years experience in Wet Chemistry, Metals and Organics
- **Mr. Joseph Jankowski**, Senior Project Manager, (B.S., Eastern Connecticut State University, 1998) with 8 years experience in field sampling, microbiology Wet Chemistry management, and IT/MIS: LIMS implementation
- **Ms. Lynn Smith**, Production Manager (A.S., Community College of Rhode Island, 1978) with 28 years experience in the environmental field including data analysis, quality control/review, IT, and office management
- **Ms. Amy Rodgers**, Microbiology Director (B.S., University of Massachusetts, 2000) with 7 years experience in Metals and Microbiological analysis
- **Ms. Cheryl Couture**, Wet Chemistry Manager (B.A., Rhode Island College, 1983) with 5 years experience in Metals, Wet Chemistry and Organic analysis
- **Ms. Megan Fitzgerald**, Volatile-Organic lead chemist, (B.S., University of New Hampshire, 2003) with 3 years experience in the analysis of volatile organics and the study of marine and freshwater biology
- **Mr. Ryan Montalbano**, Organic Department Manager (B.A., Holy Cross, 2000) with 6 years in experience in Metals, Wet Chemistry and Organic analysis as well as Air Quality testing
- **Ms. Elizabeth Baxter**, Lead Analyst (B.S., University of Rhode Island, 2004) with 2 years experience in Metals, Wet Chemistry and Organic analyses
- **Ms. Debra Celletti**, Lead Analyst (A.S., Community College of Rhode Island, 1997) with 9 years experience in the analysis of Organic compounds including pesticides and PCBs
- **Ms. Ashley Gruslin**, Extraction Manager, (B.S., Franklin Pierce College, 2005) with over 1 year of experience in the extraction of Organic compounds from various matrices
- **Ms. Mariette Lopes**, Microbiologist (B.S., University of Rhode Island, 2005) with 2 years of experience in the study and analysis of microorganisms and aquatic toxicology